

## **SENIOR CLAIMS ADJUSTER - LIABILITY**

### **SUMMARY OF JOB FUNCTIONS:**

The Senior Adjuster is responsible for providing efficient and prompt investigation, evaluation, negotiation, and settlement of moderately complex to complex trucking liability claims in accordance with corporate guidelines and best practices.

### **RESPONSIBILITIES**

- Investigate, analyze, negotiate and resolve moderate to complex claims as assigned, ensuring all claims are handled within authority limits, and in line with company procedures and guidelines.
- Conduct and coordinate loss investigations on all assigned claims to provide timely and accurate facts for evaluation of each assigned claim.
- Within granted authority, establish appropriate loss and expense reserves with documented rationale; maintain and adjust reserves over the life of the claim to reflect changes in exposure.
- Develop and maintain strong relationships with brokers and clients.
- Negotiate claims resolution within granted authority.
- Maintain and manage a diary system and claim pending to efficiently and effectively resolve all claims.
- Engage and manage external counsel, consultants, independent adjusters.
- Exercise independent judgment up to the stated financial authority.
- Prepare large loss reports providing a thorough analysis of liability and damages.
- Where applicable, determine if subrogation exists and initiate recovery efforts.
- Provide accurate and timely information to all external and internal stakeholders to address claim status and other inquiries.
- Train and mentor junior staff.
- Provide the highest level of customer care, responsiveness, and satisfaction when managing assigned claims to deliver superior claim outcomes.

### **MINIMUM QUALIFICATIONS**

#### ***Educational/Experience:***

- Post secondary degree/diploma in business/insurance or related field
- Completion of CIP designation is preferred
- A minimum of 7 years of progressively responsible experience handling bodily injury claims and litigation handling

#### ***Skills/Knowledge/Ability:***

- Excellent verbal and written communication skills
- Excellent organization and decision making skills
- Expertise in file preparation and demonstrated ability to negotiate a file to resolution
- Ability to identify and analyze coverage issues
- Demonstrated ability to build strong relationships
- Exceptional customer service skills
- Strong knowledge in handling mediations, pre-trials and trials is an asset
- Knowledge of handling of Trucking liability exposures is an asset

Please submit a resume and cover letter to [HR@orican.com](mailto:HR@orican.com)

We thank all applicants for their interest; however, only those selected for an interview will be contacted.

**Old Republic Canada is an equal opportunity employer. Accommodation will be provided for qualified applicants with a disability throughout all parts of the hiring process. If you require an accommodation due to a disability, please contact Human Resources and we will work with you to determine an appropriate accommodation. Applicants need to make their needs known in advance.**